

# Utility Management Services welcomes Las Deltas Mutual Water customers!

## Introducing Your New Monthly Account Statement

Your new statement features more information and an easier-to-read format that makes managing your account a snap

### 1 Account Overview

This section contains basic information about your account, including your account number and service address.

### 2 Important Customer Message(s)

Check here for important messages about your bill and announcements affecting your service area.

### 3 Account Activity

This section contains pertinent information about your account, including the last payment you made, any late or miscellaneous charges, and your balance forward.

### 4 Usage & Account Details

Your current account activity is detailed in this section. Service from dates are listed, as well as the current amount due.

### 5 How to Contact Us

Questions arise from time to time, and contacting a Utility Management Services Customer Care representative is easy. Answers to common questions can also be found online at: **UtilityMgmtServices.com**.

### 6 Website & Payment Portal

Visit **UtilityMgmtServices.com** for information about your service area, view notices and other important water related information. Set up an online account to view your current statement, make a one-time payment, update notification preferences or enroll in autopay. Our payment portal makes online payments convenient and easy to setup.

### 7 Remittance Slip

Attached is an easy-to-tear-off remittance slip that should be returned with your payment. The back of the slip is an optional sign-up form for automatic payments. With auto-pay, you'll save a stamp, and you'll never have to worry about a late payment again!

### 8 Address Change

You can easily update your mailing address by writing the new address on your remittance slip or by managing your account online. Owner and tenant changes should be made either by phone, or by filling out our online form at:

**UtilityMgmtServices.com**

### 9 Back of Statement

Refer to the back of the statement for important details about payment options, fees, rates, emergency service, and other pertinent account management information.

**Utility Management Services**

**Account Overview** 06/01/2025  
UTILITY MANAGEMENT SERVICES - LAS DELTAS MUTUAL WATER  
Customer JOHN Q. CUSTOMER  
Service Address 123 WATER LN  
Account Number 000001234567

**SERVICING THE LAS DELTAS WATER COMMUNITY**

**Important Customer Message**  
WELCOME TO UTILITY MANAGEMENT SERVICES, YOUR NEW BILLING PROVIDER FOR THE LAS DELTAS WATER COMMUNITY  
We are committed to all your billing and account needs. A Customer Care Representative will need to update your contact information to establish an online account. Please call our Customer Care Center at 530-717-2603.  
Please refer to the Las Deltas Water Bill Explanation Guide enclosed with your billing statement for important information about your Bill and managing your online payments.

**Account Activity** Payments received after statement date are not reflected  
Description of Activity Amount  
Balance from January - May 2025 500.00

**Balance Forward** 500.00

**Usage Detail**  
Service For June 2025

**Account Detail**  
RESIDENTIAL FLAT CHARGE 100.00

**Current Charges Due By 6/20/25** \$100.00  
**Total Account Balance** \$600.00

**Utility Management Services**  
Web Address [www.UtilityMgmtServices.com](http://www.UtilityMgmtServices.com)  
Visit us online to review your account, make your payment or update your personal information  
Payment Mailing Address DRAWER 5173 CHICO, CA  
Customer Care Center 530-717-2603 Mon-Fri 8am - 4:30 pm  
Emergency Call Center 530-717-2603 24 / 7 / 365  
Toll Free (866) 912-3692

**Payment Details** If payment is not received by due date you may be assessed a late charge  
Account Number 000003299999  
Current Charges Due By 06/20/2025  
Total Amount Due \$600.00  
Auto Pay Status Inactive: Sign up today  
Total Amount Paid \$

**Remittance Slip**  
X To enroll in Bankdraft AutoPay sign here and complete Authorization on the reverse  
Address Change? Check box and note changes

**Mail Payment to:**  
UTILITY MANAGEMENT SERVICES  
LAS DELTAS MUTUAL WATER  
DRAWER 5173  
CHICO, CA 95927-5173

**JOHN Q. CUSTOMER**  
PO BOX 1234  
CHICO, CA 95928-1234