# Utility Management Services welcomes Las Deltas Mutual Water customers! Introducing Your New Monthly Account Statement

Your new statement features more information and an easier-to-read format that makes managing your account a snap



### **Account Overview**

This section contains basic information about your account, including your account number and service address.

#### Important Customer Message(s)

Check here for important messages about your bill and announcements affecting your service area.

## **Account Activity**

This section contains pertinent information about your account, including the last payment you made, any late or miscellaneous charges, and your balance forward.

#### **Usage & Account Details**

Your current account activity is detailed in this section. Service from dates are listed, as well as the current amount due.

### How to Contact Us

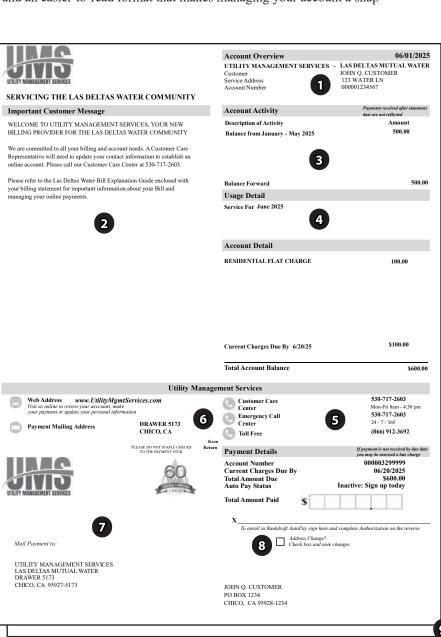
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Questions arise from time to time, and contacting a Utility Management Services Customer Care representative is easy. Answers to common questions can also be found online at: **UtilityMgmtServices.com.** 

### Website & Payment Portal

## Visit UtilityMgmtServices.com for

information about your service area, view notices and other important water related information. Set up an online account to view your current statement, make a onetime payment, update notification preferences or enroll in autopay. Our



payment portal makes online payments convienent and easy to setup.

#### **Remittance Slip**

Attached is an easy-to-tear-off remittance slip that should be returned with your payment. The back of the slip is an optional sign-up form for automatic payments. With auto-pay, you'll save a stamp, and you'll never have to worry about a late payment again!

### **Address Change**

You can easily update your mailing address by writing the new address on your remittance slip or by managing your account online. Owner and tenant changes should be made either by phone, or by filling out our online form at: **UtilityMgmtServices.com** 

#### **Back of Statement**

Refer to the back of the statement for important details about payment options, fees, rates, emergency service, and other pertinent account management information.

For additional explanation, please contact Customer Service at our dedicated Las Deltas Mutual Water help line: 530-717-2603